# Mentee Handbook



#### **Overview**

This program brings together students and mentors for career mentorship. The goal is to provide mentees a supportive network that they can depend upon to seek guidance, develop professionals skills, and receive recommendations that will prepare them for the future.

Mentorship offers many opportunities — promoting career and scholarly success, helping in career exploration, and building important, lasting relationships with others.

This program is designed to last at least 6 months, although the relationships formed could last well into the future.

## What is mentoring?

Mentoring consists of a long-term relationship focused on supporting the growth and development of the mentee.

#### What is a mentor?

Your mentor is here to support you in your academic and professional development.

For many of you, this is may be the first time you've had a mentor. Not to fear! This guide will serve as an introduction so you know what to expect and how to get the most out of your mentorship.

#### A mentor is a...

Trusted guide Good listener

Connector Helpful sounding board Motivator
Positive example

## **Mentor Benefits**

Build leadership skills by developing your ability to motivate, guide, and encourage

Develop communication and active listening skills

Gain joy in sharing knowledge and experience

Achieve personal fulfillment through meaningful connections

Get more familiar with the new generation entering the workforce

## **Mentee Benefits**

Develop valuable skills in communication, critical thinking, and professionalism

Learn how to accept and grow from mentor feedback

Expand professional network

Get firsthand knowledge of an industry, department, and role

Gain an advocate who will encourage career exploration and goal achievement

#### **Guidelines for Success**

Although there is no rulebook for mentoring, there are certain guidelines that will build successful mentoring relationships. Here are some general reminders for participants.



#### **Discuss Communication Modes**

Use the platform video, voice call, and messaging systems



## **Make Contact Frequently**

This is especially during the first few weeks to build a trusting relationship



#### Follow up

When you make a commitment follow through



#### Be appreciative

Everyone is busy and it takes real guts to open up to someone new



#### Maintain confidentiality

All discussions should be confidential. If safety is a concern, always speak up



## Be professional.

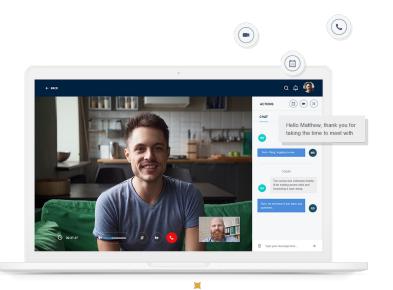
Your language, style, appearance and demeanor will all make an impression

#### **Effective Communication**

Successful mentoring relationships depend on effective communication. Both verbal and nonverbal communication are important for a healthy mentoring relationship.

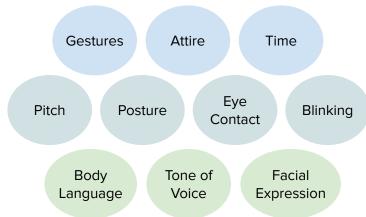
#### **Verbal & Written**

Especially important in an online environment, when it can be harder to read body language and interpret non-verbal cues



#### Non-Verbal

How we present ourselves reveals who we are and impact how we relate to those around us. Gestures, tone of voice, and cadence of delivery can communicate something entirely different than what we intended.



Source: <u>Types of Non-Verbal Communication Chart</u> By Bridget Higton

#### **Pro Tips**

Be professional, but not too professional - make sure your mentee sees you as a human

Avoid technical and industry jargon that your mentee might be unfamiliar with

Proofread to check for spelling and grammar errors

Keep paragraphs short and easy to read

#### **Pro Tips**

Maintain eye contact with the camera on your phone or computer

Watch your pace of delivery - if you speak too quickly it can be hard to follow

Have a neutral background in video calls and aim to avoid background nose

Try to maintain a positive tone

## **Expectations of Mentees**

As a mentee, it's good to understand what's involved and how much of a time commitment is expected. Tools to support you:

- Please message, send dial-ins, or video-chat in the platform [important for safety + security!]
- Sign up for SMS notifications for meeting reminders
- Sync your calendar for easy scheduling
- Set monthly goals with your mentor in the platform inbox

#### Commitment

At least 30 minutes per month over 6 months

And, of course, actively listen during your meetings with your mentor.

If you cannot commit to being actively involved, please reconsider participating in the program.

At the 6-month mark, we hope you'll continue connecting with your mentor through the platform or other communication channels.

## **Program Timeline**



